

Report from the Assistant Director, Integrated Commissioning

The Young Inspectors Programme

Summary

1. This report invites Members to meet some of York's Young Inspectors, to hear about their work, and to debate possible future ideas for activities.

Background

2. York Young Inspectors programme recruits and trains up a group of young people from marginalised backgrounds to inspect services in the City and give feedback from a young person's perspective on how they could be improved. The programme has been established for 16 months. In that time, we have:

- Trained over 30 young people
- Completed 14 inspections

Two inspections have been of Health Services and have worked alongside the NHS "You're Welcome" criteria. We are aiming to encourage more partner organisations to engage with this process.

3. The process and focus of the inspection is agreed with the organisation before the young inspectors begin working on it. A wide variety of inspections has been undertaken, ranging from traditional services (YOT, Castlegate, GP's surgeries) through to open spaces (parks) and online tools and resources (anti-bullying survey and Shine website).
4. The Young Inspectors are supported in developing an inspection process that examines the service/ area they are looking at. This can involve:
 - On line research
 - Examining reports/ materials
 - Interviewing staff

- Surveying other people using the service
 - Mystery shopping the service
 - Observing the service.
5. Results from each inspection will be typed up, and recommendations will be developed - highlighting areas of strength as well as areas for development. Examples will be presented to YPWG Members at the meeting, and the young people will be encouraged to put forward their ideas for future inspection areas.

Corporate Priorities

6. The opportunity for an exchange of views associated with this paper is consistent with the Council's objective to encourage children and young people to become active citizens, and to consult them about decisions that affect them.

Implications

7. There are no immediate **Financial, Human Resources, Equalities, Crime and Disorder, IT or Property** Implications.

Risk Management

8. There are no specific risks associated with this report.

Recommendations

9. That the Young People's Working Group receives the oral feedback from the Young Inspectors, and discusses the topics and issues raised. The outcomes of these discussions may in some cases need to be forwarded to the Cabinet Member for Education, Children and Young People's Services.

Reason: To ensure young people's views are taken into account in Council decision-making.

Contact Details

Author:

Paul Murphy
Assistant Director, Integrated
Commissioning,
Adults, Children and Education
Tel No. 554000

Chief Officer Responsible for the report:

Paul Murphy
Assistant Director, Integrated Commissioning,
Adults, Children and Education
Tel No. 554000

**Report
Approved**



Wards Affected:

All



For further information please contact the author of the report